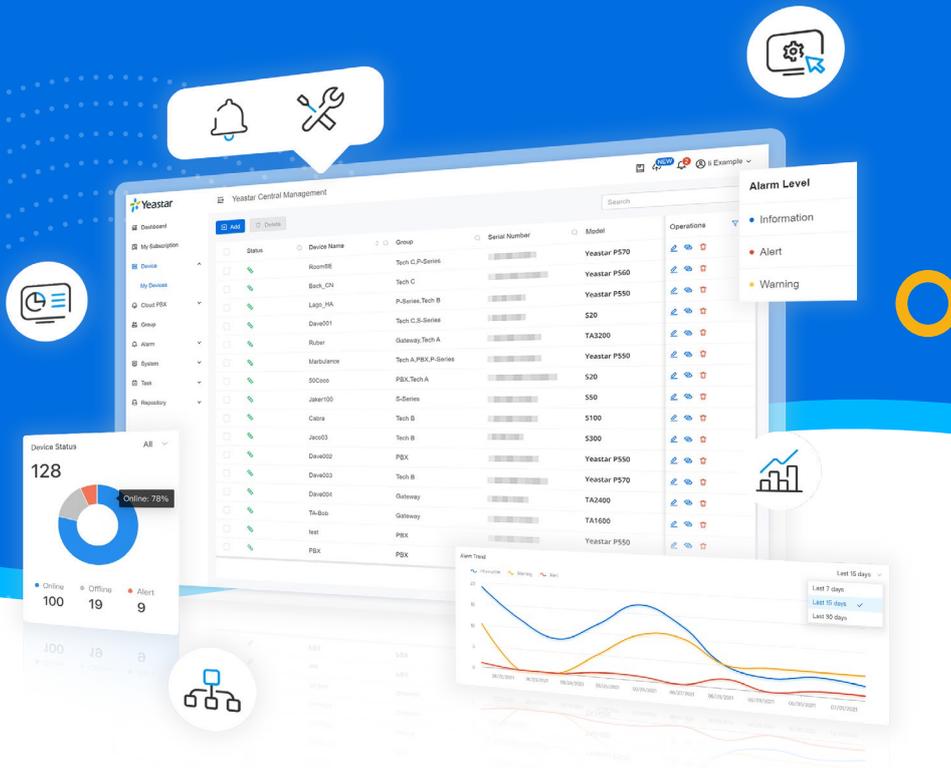




Remote Management Premium

Manage and Monitor Customer Premises
Yeostar Devices Easily and Securely



Built for Yeostar partners and delivered via the all-encompassing platform of Yeostar Central Management, Yeostar Remote Management Premium solution is designed for the easy management and configuration of customer-premises Yeostar PBX systems and VoIP Gateways. With powerfully built-in features like 24/7 monitoring, remote access, and a sophisticated alarm system, it gives Yeostar partners the power to manage all devices centrally, spot issues before customers do, and quickly and securely take control of remote devices even if they don't have Public IP.

Deploy, Connect, Monitor, and Support



Device Insights

Reach and manage all connected Yeostar devices from an intuitive web console. Personalize the dashboard to spot device performance & alarm trends at glance, and drill down into details with descriptive device and alarm lists. All critical device info, running status, alarm outlines, and operational shortcuts are presented in a colored, searchable user interface.



Device Task Management

Schedule tasks to automatically provision, upgrade, back up, and restore the P-Series PBX individually or in batches. Centralize firmware, templates, and backup files in one repository, schedule one-time or recurring tasks, and track them via detailed execution logs. Whether handling single devices or large-scale deployments, maintain full control.



Device Remote Access

Securely take control of connected Yeastar devices with one click. Leveraging the encrypted, instant device remote access, you get to configure and troubleshoot the customer's Yeastar device as an administrator while your customers can get Level 2 technical support. There is no need to do port mapping or open the firewall port on the customer side.



Monitoring & Alerts

Easily track devices' resource usage and performance data with intuitive graphs, including real-time resource overview, historical usage, CPU utilization, and more metrics. Leverage data-driven insights for early issue identification and per-PBX capacity planning. You can also receive instant notifications across 30+ preset alarms to resolve issues faster.



Security

Security is the top priority of Yeastar Remote Management Premium. Two-way authentication, encrypted communication, access timeout, and account-based access control ensure that no one will be able to gain unauthorized access to the connected Yeastar devices.



Team Collaboration

Add colleague users to co-manage your connected devices. You can categorize the connected devices by groups and assign permission to colleagues for easier management. The operations on the system are logged by time, user, IP address, and operations, so you have total traceability.

Happier Customers

Profitable Services

Yeastar does not sell directly to end user organizations. Besides selling the Yeastar devices, Yeastar partners can monetize support services with Remote Management Premium and maximize profits. The ability to proactive monitoring, instant reaction, and efficient management helps build a professional solution that contributes to happier customers and better SLAs.

Supported Yeastar Devices	Feature Highlights	
<ul style="list-style-type: none"> • P-Series PBX System (Appliance & Software) • S-Series VoIP PBX • Yeastar Cloud PBX • TA 1610/1600/2400/3200 Gateway 	<ul style="list-style-type: none"> • Central Device Management • Single-click Remote Access • Device Connection Authentication • Remote Access Timeout • Operation Logs • Dashboard • PBX Resource Monitoring <ul style="list-style-type: none"> - Real-time Resource Overview (Number of online extension, active concurrent calls, online trunks, etc.) - Historical Resource Usage - CPU, Memory, and Disk Usage - Network Inflow/Outflow Rate • Alarm <ul style="list-style-type: none"> - Real-time Alarm List & 30+ Types - Subdivided Alarm Levels - Descriptive email notifications 	<ul style="list-style-type: none"> • Device List • Device Group • Device Stats Sync (Device Uptime, Firmware Version, Mac Address, Last Backup Time, etc.) • Device Notes • PBX Task Management <ul style="list-style-type: none"> - Provision, Backup, Upgrade - Scheduled Tasks - Execution Logs - File Repository • Enterprise-grade Security