



Customer  
Success Story



# HOW **INAST** improved operations with Yeastar while keeping costs manageable

Read Full Story 



**INAST**  
Im Dienst der Umwelt





# The Background and Challenge

INAST Abfallbeseitigungs GmbH, a leading company in environmental protection, recycling and sustainability from Germany.

Struggling with an **outdated Telekom appliance**, INAST sought a solution that provided a **sleek and intuitive user experience across desktops and devices** to level up its communication capabilities and quality. The challenge of **migrating to the right solution cost-effectively** seemed insurmountable—until it tested Yeastar.



**INAST**  
Im Dienst der Umwelt



Industry

Waste Management &  
Environmental Service



Location

Germany



No. of Disposal Sites

6



No. of Employees

60

in the office



200

on the road and  
in workshops



# The Solution

P-Series  
Software Edition  
in Enterprise Plan



## Solution Highlights

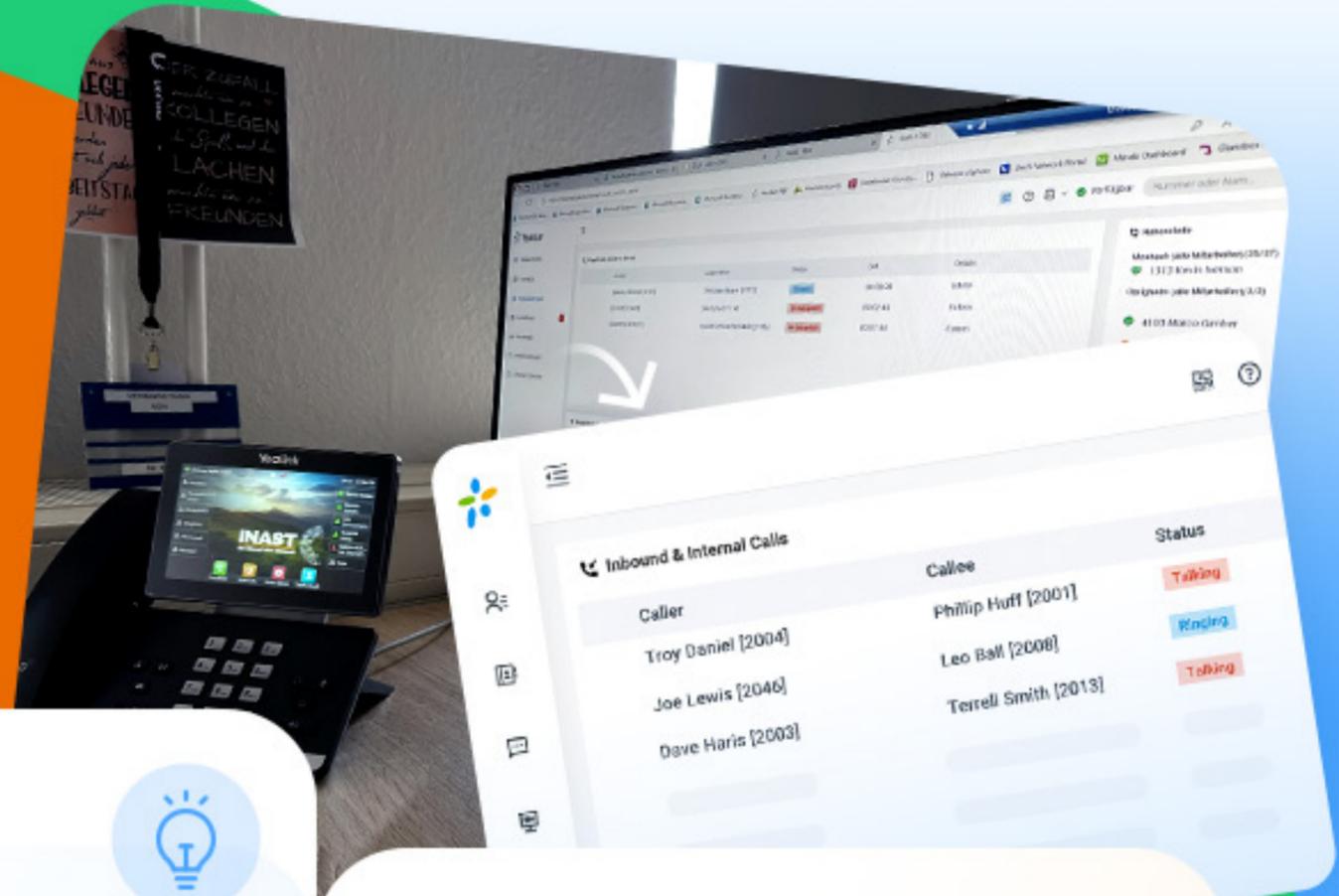


- 01 Migrate from **old Telekom appliance**
- 02 Superior compatibility & Minimized upfront costs
  - ✓ Auto-provision existing 60 **Yealink IP phones**
  - ✓ Interoperable with current **BT-Headset** in use
  - ✓ Connect **Easybell SIP trunk**

## Favorites



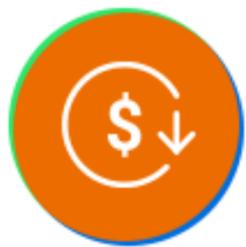
- 01 Linkus Desktop and Mobile Client
- 02 Integrated Microsoft Extra ID
- 03 Super Clean & Easy-to-navigate Interfaces



Caller	Callee	Status
Troy Daniel [2004]	Philip Huff [2001]	Talking
Joe Lewis [2046]	Leo Ball [2008]	Ending
Dave Harris [2003]	Terrell Smith [2013]	Talking



# The Benefits



## Fantastic Price-Performance Ratio

01

Retain existing devices through robust compatibility while enjoy telephony, call center, and a set of other features at a competitive price, minimizing the cost of migration.



## Enhanced Employee Reachability

02

Seamlessly connected colleagues in the office, on the go, and in the workshops using Linkus UC Clients.



# The Benefits



## Increased Management Efficiency

03

Utilize a modern GUI for point-and-click multisite administration, simplifying management tasks and significantly boosting efficiency.



## Improved Customer Satisfaction

04

Provide customers with multiple communication channels, such as website live chat, consultation phone line and more. Ensure prompt responses to interactions under one roof.



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## The Preferred Solution for Effortless Migration with Superior Compatibility

Yeastar P-Series  
Software Edition  
in Enterprise Plan

**INAST**  
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“

We were able to customize the devices perfectly, import our users and groups from Entra ID and save a lot of time in management. The system is rounded off by a fantastic price-performance ratio.

— INAST Abfallbeseitigungs GmbH

A premier environmental service provider in Germany



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