

Upgrading After Mitel EOL: A Manufacturer's Shift to Yeastar UC

Manufacturing

300+ Employees

60+ Years of History



Location: Wehringen, Germany

Global HQ: Parsippany, USA



About Interquell

Interquell is a long-established German manufacturer known for producing high-quality food and pet food products under brands such as Happy Dog and Happy Cat. With decades of experience and a strong presence in international markets, the company focuses on consistent product quality and efficient production processes.

Challenge	Yeastar Solution	Results
Discontinued PBX – Mitel officially ended MyVoice Office 400, leaving the company needing a reliable replacement.	Yeastar P-Series Software Edition + Ultimate Plan	✓ Modern System Upgrade – A future-proof PBX platform perfectly suited to Interquell's operations.
Device Compatibility Concern – Existing Mitel SIP phones & DECT handsets had to remain usable.	Full SIP Compatibility	✓ Seamless Migration – Existing SIP phones & DECT handsets continued to work without replacing hardware.
High Availability Requirements – Continuous, resilient system performance was essential for daily operations.	Hot Standby + Disaster Recovery	✓ Business Continuity Ensured – Automatic failover and high availability mechanisms.
Employee User Experience – Staff required a more modern and intuitive communication tool to stay efficient.	Yeastar Linkus for Microsoft Teams	✓ Native Teams Experience – Embedded app enables free external calling in Teams, enhancing convenience and adoption.

Team Favorites



Easy Day-to-Day Management

A clean, intuitive web interface allows IT to manage the system effortlessly without extra complexity.



Seamless Employee Transition

The familiar Teams-based interface helped staff adopt the new system smoothly and efficiently.



Zero Hardware Waste

Keeping all existing Mitel desk phones and DECT devices reduced disruption and protected previous investments.



Confidence in Reliability

Hot Standby and Disaster Recovery give the team peace of mind with resilient, always-on operations.



The Yeastar P-Series SE is a modern telephone system that is very well suited to the company.

— Interquell Team



Watch Interquell's full transformation story

[See Case Highlights at Awards Ceremony →](#)